

Stupid, Just Stupid

Compaq is considering changing the command "Press Any Key" to "Press Return key" because of the flood of calls asking where the "Any" key is.

AST technical support had a caller complaining that her mouse was hard to control with the dust cover on. The cover turned out to be the plastic bag the mouse was packaged in.

Another Dell customer called to say he couldn't get his computer to fax anything. After 40 minutes of trouble-shooting, the technician discovered the man was trying to fax a piece of paper by holding it in front of the monitor screen and hitting the "send" key.

An exasperated caller to Dell Computer Tech Support couldn't get her new Dell Computer to turn on. After ensuring the computer was plugged in, the technician asked her what happened when she pushed the power button. Her response, "I pushed and pushed on this foot pedal and nothing happens." The "foot pedal" turned out to be the computer's mouse.

Murphy's Laws of Computing

1. When computing, whatever happens, behave as though you meant it to happen.
2. When you get to the point where you really understand your computer, it's probably obsolete.
3. The first place to look for information is in the section of the manual where you least expect to find it.
4. When the going gets tough, upgrade.
5. For every action, there is an equal and opposite malfunction.
6. To err is human . . . to blame your computer for your mistakes is even more human, it is downright natural.
7. He who laughs last probably made a back-up.
8. If at first you do not succeed, blame your computer.
9. A complex system that does not work is invariably found to have evolved from a simpler system that worked perfectly.
10. The number one cause of computer problems is computer solutions.

The box said "requires Windows '98 or better" . . . , so we bought a Macintosh